



Terms and Conditions for String 3D

Introduction

Welcome to String 3D. By accessing our services, you agree to be bound by the following terms and conditions. Please read them carefully.

Services Provided

String 3D offers professional 3D printing services using state-of-the-art machinery and high-quality materials. Our services are designed to meet the specific needs of our clients, from initial design consultation to the final printing process.

1. Cancellation Policy

Clients may cancel their orders without penalty before String 3D has scheduled the printing or other services, purchased materials or commenced the printing process. If cancellation occurs after these actions, the client will be responsible for the full cost of the order.

2. Quality Assurance and Limitations of 3D Printing

String 3D is committed to delivering high-quality 3D printed parts. However, clients should be aware of the inherent limitations of 3D printing technology, including resolution and detail, material properties such as warping, and surface finish. By engaging our services, clients acknowledge these limitations.

3. Payment Terms

Payment is required upfront in full unless an alternative arrangement is agreed upon in writing. This policy ensures the allocation of necessary resources and materials for your project.

4. Revision and Reprint Policy

String 3D aims to meet client expectations. If a reprint is necessary due to issues on our part and not due to inherent limitations of 3D printing or client-provided designs, we will assess the situation. Reprints are subject to our discretion, material availability, and production capacity.

5. Shipping and Handling

Shipping costs will be outlined in the initial quote or included in the final invoice. String 3D selects shipping options that balance cost-efficiency with timely delivery.

6. Transfer of Ownership

Ownership of the printed parts transfers to the client upon delivery. The client assumes all responsibilities for the parts thereafter.

7. Intellectual Property Rights

Clients retain ownership of their designs. String 3D is granted the right to manufacture parts based on these designs and to use images of these parts for promotional purposes, unless explicitly prohibited by the client.

8. Intellectual Property Indemnification

The client agrees to indemnify, defend, and hold harmless String 3D from any claims or demands, including reasonable attorneys' fees, made by any third party due to the client's design infringing on the intellectual property rights of others.

9. Use of Services

The services provided by String 3D are intended for lawful purposes only. Clients agree not to use the services to create or distribute material that is illegal, infringes upon intellectual property rights, or is otherwise objectionable.

10. Client Responsibilities

Clients are responsible for providing all necessary information, including accurate designs and specifications, required for String 3D to perform the services. Clients must ensure that all provided materials are compliant with applicable laws and regulations.

11. Changes to Orders

Requests for changes to orders must be submitted in writing and may be subject to additional charges and adjustments to delivery timelines. String 3D reserves the right to accept or reject changes based on feasibility and production capacity.

12. Printer Settings Adjustment

Unless specifically directed by the client, String 3D reserves the right to adjust printer settings, including but not limited to infill percentage, wall line count, and print orientation, as we deem necessary. These adjustments may be made even if they differ from the specifications outlined

in the original quote. String 3D is not obligated to provide notice of these adjustments. This policy ensures the optimal balance between print quality, material usage, and structural integrity, aligning with our commitment to delivering high-quality 3D printed parts.

13. Limitation of Claims

Any cause of action or claim arising out of or relating to these terms and conditions, or the services provided, must be commenced within thirty (30) days after the cause of action accrues, otherwise, such cause of action or claim is permanently barred.

14. Force Majeure

String 3D shall not be liable for any failure to perform its obligations where such failure results from any cause beyond String 3D's reasonable control, including mechanical, electronic, or communications failure or degradation and Acts of God.

15. Severability

If any provision of these Terms and Conditions is held to be invalid, illegal, or unenforceable for any reason, such provision shall be modified to reflect the parties' intention or eliminated to the minimum extent such that the remaining provisions will continue in full force and effect.

16. Modification of Terms

String 3D reserves the right, at our sole discretion, to modify or replace these Terms at any time.

17. Disclaimers

String 3D provides its services 'as is' and does not warrant that the services will be uninterrupted, error-free, or completely secure. To the extent permitted by law, we disclaim all warranties, express or implied.

18. Governing Law

These terms and conditions shall be governed by and construed in accordance with the laws of the jurisdiction in which String 3D operates. Any disputes relating to these terms and conditions will be subject to the exclusive jurisdiction of the courts of that jurisdiction.

Acceptance

By placing an order with String 3D, the client signifies their acceptance of these terms and conditions.